



D2.6: European Virtual Info Day Report

Document Information

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Authors	Pania Karnaki & Ioannis Koutelidas
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Description of deliverable	A report detailing the EU info day which will be a European level event to disseminate the project results
Key words	EU info day, participants, virtual event, roadmap & toolbox, algorithm, refugees/migrants

The **Mig- HealthCare** consortium. This document is an output of a research project partially funded by the European Commission: Consumers, Health, Agriculture and Food Executive Agency. According to the Grant Agreement no 738186

The partners in this project are:

No	Name of partner	Partner Acronym	Country
1	ASTIKI MIKERDOSKOPIKI ETAIREIA PROLIPSIS	Proleptis	Greece
2	OXFAM ITALIA ONLUS	OXFAM ITALIA	Italy
3	ETHNO-MEDIZINISCHES ZENTRUM EV	EMZ	Germany
4	NATIONAL CENTER OF INFECTIOUS AND PARASITIC DISEASES	NCIPD	Bulgaria
5	ETHNIKO KAI KAPODISTRIAKO PANEPISTIMIO ATHINON	UoA	Greece
6	ECOLE DES HAUTES ETUDES EN SANTE PUBLIQUE	EHESP	France
7	CENTRE FOR ADVANCEMENT OF RESEARCH AND DEVELOPMENT IN EDUCATIONAL TECHNOLOGY LTDCARDET	CARDET	Cyprus
8	PERIFEREIA STEREAS ELLADAS	RSE	Greece
9	KOPERAZZJONI INTERNAZZJONALI - MALTA (KOPIN) ASSOCIATION	Kopin	Malta
10	UPPSALA UNIVERSITET	UU	Sweden
11	KENTRIKI ENOSI DIMON KAI KOINOTITON ELLADOS	KEDE	Greece
12	MINISTRY OF HEALTH	MINISTRY OF HEALTH	Greece
13	VEREIN MULTIKULTURELL	VM	Austria
14	UNIVERSITAT DE VALENCIA	UVEG	Spain

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The Mig-HealthCare project

The Mig-HealthCare project “Strengthen Community Based Care to minimize health inequalities and improve the integration of vulnerable migrants and refugees into local communities” is a project funded under the 3rd Health Programme **2014-2020** and deals with all of its four overarching objectives with special attention to objectives 3 and 4: contribute to innovative, efficient and sustainable health systems and facilitate access to better and safer healthcare for Union citizens. The project includes the development of effective community-based care models that will improve health care access of vulnerable immigrants and refugees while fostering their potential future integration in the EU community.

The project’s **main goals** are to:

- ✓ Provide the current physical and mental health profile of vulnerable migrants/refugees in the EU 28 including needs, expectations and capacities of service providers based on existing information evidence and original research
- ✓ Develop a comprehensive roadmap for the implementation of community based care models following an assessment of existing health services and best practices. The roadmap will indicate requirements and prerequisites and include concrete steps to action, taking into consideration the different legal, organisational and institutional environments in Europe. The toolbox will include tools (also in ICT form) to facilitate the implementation of community based care models for refugees/migrants.
- ✓ Train community health and social care service providers on appropriate delivery of health care models for vulnerable migrants and refugees
- ✓ Pilot test and evaluate community based care models which emphasise prevention, health and mental health promotion and integration leading to final recommendations and the creation of on line European networks of collaboration.

This knowledge will improve access to health care including mental health care services and support the inclusion and participation of migrants and refugees in European communities. The roadmap to effective community-based care models developed as part of the Mig-HealthCare project will facilitate the development of programs to improve access to healthcare and support the inclusion and participation of vulnerable migrants and refugees. This will help policy-makers and stakeholders plan customized interventions for vulnerable migrants and refugees. The Mig-HealthCare results, including the main conclusions of the pilots, will be valuable for transferring the lessons learned to other regions and health care systems; supporting the transformation of healthcare.

The Mig-HealthCare EU Virtual Info Day

The Mig-HealthCare EU Virtual Info Day was held on **June 23rd**, from 11:00 to 14:30 (10:00 – 13:30 CET). It was initially planned to take place in April 23rd 2020 in Athens, Greece. However due to the COVID-19 pandemic it was rescheduled and took place virtually. The event was organized by the Institute of Preventive Medicine, Environmental & Occupational Health, Prolepsis, on behalf of the Mig-HealthCare consortium. Members of Prolepsis team provided technical support ensuring that both internal and external communications ran as planned.

The aim of the EU Virtual Info Day was to disseminate the research findings and educational tools produced by the project consortium and to raise awareness within the European public.

Prior to the event

A notification ([Save the date](#)) about the event was sent on May 26th to the project dissemination list and to relevant social media accounts. Several parallel online meetings took place between the project leader (Prolepsis) and the partner responsible for dissemination activities (CARDET) in order to agree on the most optimum methods of organizing the event virtually.

After selecting the Zoom as the conferencing platform for the EU Info Day, a dedicated event subpage was designed within the Mig-HealthCare website. The infoday.mighealthcare.eu contained all relevant details, such as agenda, registration form and general information about the project.

The registration google form that was created for the event is available [here](#). In total, 297 people from more than 10 EU countries completed the registration.

The EU Virtual Info Day invitation was created by Prolepsis and shared with all partners in order to disseminate nationally in each consortium country. The invitation sent to the project's European list on June 12th can be found [here](#). The version in Greek is available [here](#). Please find the EU Virtual Info Day communication material in Annex 1.

Prolepsis produced communication material ([social media images](#)) for promoting the event which was shared with all partners. Additionally, several related posts were published on the project's social media platforms (e.g. [1,2,3,4](#)) and on Prolepsis Institute's website and social media accounts, along with a [press release](#) that was sent in order to inform the media and the general public.

Other targeted promotion actions involved communication between Prolepsis and EuroHealthNet, a network of health promoting agencies - <https://eurohealthnet.eu/> - who shared information about the EU Virtual Info Day. (e.g. [1](#), [2](#))

Three sponsored advertisements in Greek ([1,2,3](#)) and in European media (1) further promoted the event. Please find these in Annex 2.

The Agenda

The EU Virtual Info Day was moderated by Athanasios Ellis, an experienced journalist, speaker and moderator of high-level events. Mr. Ellis is Editor in Chief of the Greek newspaper Kathimerini, English Edition.

The event was opened by Professor Athena Linos President of Prolepsis Institute who welcomed participants and gave a brief overview of the agenda.

Opening Remarks from European Commission representative Isabel de La Mata, Principal Adviser for Health and Crisis management followed. Mrs. de La Mata spoke strongly about migrant/refugee health and the commitment of the Commission to work towards the improvement of health services for this vulnerable group.

The agenda initially included welcoming notes from Greek politicians from the Ministry of Migration and Asylum, the Ministry of Health and the Ministry of Education and Religious Affairs. Due to last minute commitments only the representative of the Ministry of Health and the Ministry of Education were able to welcome our audience.

The 1st session provided an overview of the Mig-HealthCare project, the research findings achieved by the consortium, presented the roadmap and toolbox and finally provided an overview of the interactive map which was developed jointly with the MyHealth project an initiative also funded under the same call priority.

The 2nd session focused on the piloting that happened within the Mig-HealthCare project. Partners from Greece, Italy, Spain, Bulgaria, Malta and France presented the activities that took place in each country, the main findings and lessons learned. Pilot participants also shared their experience of participating in the Mig-HealthCare pilots with the audience.

During the 10-minute break that followed participants had the opportunity to watch the tutorial video that was created for the Mig-HealthCare Roadmap & Toolbox. The video is available [here](#).

Following the break the project's recommendations were presented while the project's Advisory Board Allan Krasnik, Professor at the University of Copenhagen and Antonio Chiarenza Responsabile Ricerca & Innovazione in Italy commented on how to take these recommendations forward discussing also implications for community health.

Dr Santino Severoni from the WHO completed the event by presenting the implications for migrant/refugee health created by the ongoing Covid-19 pandemic.

The Q&As sessions provided an interactive profile to the event as shown in the performance report (22 questions were answered by the panelists and the organizing team). A series of social media posts on the Mig-HealthCare social media accounts, shared by consortium members during the event further promoted publicity (e.g. [1,2,3,4,5](#)).

The duration of the event was 3hours and 40 minutes.

The event's agenda is available [here](#).

All presentations along with the recorded video of the EU Virtual Info Day are available on the event page [here](#).

Photos taken during the event are available in Annex 3.

Participants & Panelists

Panelists

Twenty – six (26) panelists participated in the event from 9 EU countries and from Canada. Panelists included representatives from the European Commission, the World Health Organization, Greek ministry representatives and executives from scientific organizations.

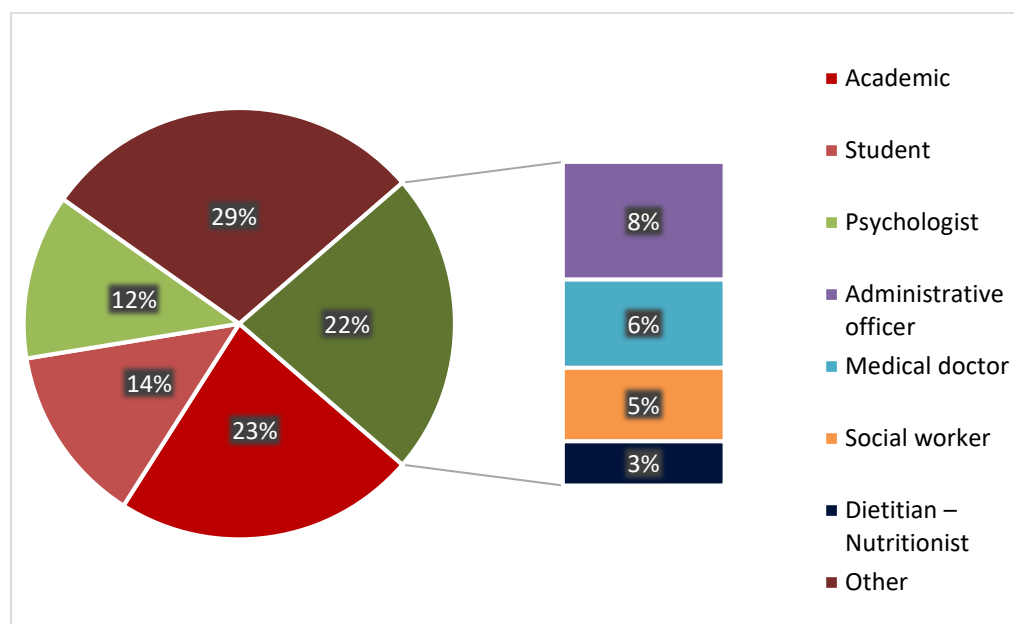
Participants

97 persons participated in the Virtual EU Info Day. Their mean age was 39.5±12.2 years. 4 out of 10 were from Greece (43.3%), 13.4% from Germany, 9.2% from Italy, 9.2% from Spain and 7.2% from Malta. The rest 17.5% were from Austria, Belgium, Bulgaria, Canada, Cyprus, Denmark, France, Netherlands, Poland, Sweden, Switzerland and the United Kingdom. Most of the participants worked for a Non-Governmental Organization or a university (60.8%). Some worked in Ministries (5,2%), a municipality (5,2%), a hospital (4,1%) or had a private practice (4,1%).

19.6% were employees in different organizations (e.g. school, migrant/refugee camp, immigration centre, International Organization, unemployed, retired, etc.). Most of the participants were academics (23%), students (14%) and psychologists (12%). Other common professions included administrative officers, medical doctors and social workers (Figure 1).

Table 1. Participant Characteristics (N=97).	
	N (%)
Gender (male)	25 (25.8%)
Country	
<i>Greece</i>	42 (43.3%)
<i>Germany</i>	13 (13.4%)
<i>Italy</i>	9 (9.2%)
<i>Spain</i>	9 (9.2%)
<i>Malta</i>	7 (7.2%)
<i>Other</i>	17 (17.5%)
Employer/Organization:	
Non-Governmental Organization	30 (30.9%)
University	29 (29.9%)
Ministry	5 (5.2%)
Municipality	5 (5.2%)
Hospital	4 (4.1%)
Private practice	4 (4.1%)
Other organisation	19 (19.6%)

Figure 1. Most commonly reported professions.



Following the event

The hosting team (Prolepsis) of the EU Virtual Info Day set and maintained high organizational standards. The event achieved its goals taking into consideration the number of registrations, the number of participants who followed all sessions, the number of questions made and answered.

All participants were requested to fill in an evaluation form (Annex 4) following the end of the event. The results and feedback received are shown below.

- 92.8% reported that the info-day's objectives were clearly stated and met (47.4% strongly agreed)
- 91.8% reported that the info-day lived up to their expectations (44.3% strongly agreed)
- 97.9% reported that it was well organized (68% strongly agreed)
- 78.4% reported that adequate time was provided for questions and answers (44.3% strongly agreed)
- Mig-HealthCare project outcomes and results were useful for 79.3% of the participants for their everyday work
- 93.8% reported that the info-day increased their knowledge in health care delivery for vulnerable migrants and refugees (46.4% strongly agreed)
- 73.2% rated the duration of the online info-day as appropriate, 21.6% as too long and 5.2% as too short.
- Following this info-day 88.7% of the participants would like to receive more information about the Mig-HealthCare project.

We received some interesting comments from participants. These are shown below:

- Congratulations to the team for a well-run webinar.
- Could be used in the health care system of municipalities
- Disseminate results and tools as much as possible
- Excellent project!
- Expand to other healthcare settings
- Experiences from health professionals who will be implementing the roadmap and tool box
- I think everything was fine
- I participated in the program and I think that it could be useful if it was implemented at schools.
- I was impressed with the organization and delivery of the day. The material presented

demonstrated the strength and reach of the project, and time flowed easily. Great idea to have such a talented and personable moderator. Well done!

- I would like to get more information about difference between EU countries policy regarding migrants
- It was an amazing webinar, well organized and it provided useful information. I think that the duration was too short, I wish we had more time to discuss and analyze...
- It would be interesting to continue the project. Providing appropriate training and improving the limitations, there will be more information about the quality of health of migrants by site and by country.
- It would be useful to add more mental health topics to the algorithm.
- Maintain a European network to regularly share activities and for lobbying.
- May be a follow-up of this online webinar for discussion and exchange of ideas
- That was great. What next?
- To present reality as it is...
- You may already be doing this, but it might be good to spread information about the project through different channels (e.g. newsletters from partner organizations or their cooperation partners - e.g. International Network of Health Promoting Hospitals and Health Services)

Several references to the EU Virtual Info Day and the project were made in Greek websites and newspapers:

A/A	Title	Website/Newspaper	Date
1	Ινστιτούτο Prolepsis Πρόσκληση σε ευρωπαϊκή διαδικτυακή Ημερίδα	www.isdramas.gr	2020-06-15
2	Ινστιτούτο Prolepsis Πρόσκληση σε ευρωπαϊκή διαδικτυακή Ημερίδα	ARISTOTLE UNIVERSITY OF THESSALONIKI	2020-06-17
3	Ινστιτούτο Prolepsis Πρόσκληση σε ευρωπαϊκή διαδικτυακή Ημερίδα	isimathia.gr	2020-06-17
4	ygeiamou	ygeiamou.gr	2020-06-17

5	Ινστιτούτο Prolepsis: Μείωση των ανισοτήτων στην υγεία βελτίωση των υπηρεσιών υγείας για πρόσφυγες	onmed.gr	2020-06-18
6	e-ημερίδα του Prolepsis	Η ΚΑΘΗΜΕΡΙΝΗ	2020-06-18
7	Ανακοίνωση	Η ΚΑΘΗΜΕΡΙΝΗ	2020-06-20

ANNEX 1: EU Virtual Info Day Communication Material

Save the date



Co-funded by the European Union's Health Programme (2014-2020)



Strengthen Community Based Care to minimize health inequalities and improve the integration of vulnerable migrants and refugees into local communities

www.mighealthcare.eu

Final Virtual EU Info Day
The Mig-HealthCare Project

SAVE THE DATE
23 JUNE 2020
10:00 CET

Online Registrations opening soon



Social Media

Co-funded by the European Union's Health Programme (2014-2020)

mig Health Care

FINAL VIRTUAL EU INFO DAY
The Mig-HealthCare Project
 TUESDAY
 23 JUNE 2020
 10.00 - 13.00 (CET)

COMMUNITY HEALTH CENTER

www.mighealthcare.eu



Co-funded by the European Union's Health Programme (2014-2020)

mig Health Care

FINAL VIRTUAL EU INFO DAY
The Mig-HealthCare Project
 TUESDAY 23 JUNE 2020
 10.00 - 13.00 (CET)

COMMUNITY HEALTH CENTER

Strengthening Community Based Care to minimize health inequalities and improve the integration of vulnerable migrants and refugees into local communities.

www.mighealthcare.eu



Certification



CERTIFICATE OF PARTICIPATION



This is to certify that _____ participated in the Final Virtual EU Info Day of the Mig-HealthCare Project organized on Tuesday, 23 of June, 2020.

President of the Organizing Committee

Athena Linos, MD, MPH, PhD, FACE

Professor of Medical School, National and Kapodistrian University of Athens
President of the Institute of Preventive Medicine Environmental and Occupational Health, Prolepsis

Organized by the Institute of Preventive Medicine Environmental and Occupational Health, Prolepsis on behalf of the Mig-HealthCare Consortium



ANNEX 2: Sponsored advertisements

Sponsored Banner on eKathimerini English Edition

Cabinet reshuffle: Ability, ethos, more women

COMMENT 2016

PRINT
FAVORITE
COMMENTS
MAIL
TWITTER
FACEBOOK
INSURE

File photo

Politics

A cabinet reshuffle is only a matter of time. It does not matter much whether it will be sweeping or limited to "corrective moves," but any decisions will have substantial value, aimed at improving performance and achieving better results.

It is reasonable and unsurprising that there would be changes. Much more so considering that the prime minister has decided

Logos

- Stiff penalties for health rule breakers
- Storie rates to tumble this year after peaking in 2019
- Arts, events turnover fell 93% in April
- A grim five years for Greek tourism
- Cavusoglu says Turkey, US to cooperate in Libya

Final Virtual EU Info Day of the Mig-HealthCare Project

June 23, 10:00 - 13:30 CET

MOST POPULAR

1 day 7 days 30 days 1 year

Privacy

[Article in the Kathimerini English Edition](#)

Sponsored Article in Kathimerini



Μείωση των ανισοτήτων στην υγεία και βελτίωση των υπηρεσιών υγείας για πρόσφυγες και μετανάστες:

Διαδικτυακή ευρωπαϊκή ημερίδα από το Ινστιτούτο Prolepsis για το πρόγραμμα Mig-HealthCare

Το Ινστιτούτο Prolepsis διοργανώνει στις **23 Ιουνίου (11:00 – 14:30)** διαδικτυακή ημερίδα στο πλαίσιο της ολοκλήρωσης του ευρωπαϊκού προγράμματος Mig-HealthCare. Στην ημερίδα θα συμμετέχουν εκπρόσωποι από την Ευρωπαϊκή Επιτροπή, τον Παγκόσμιο Οργανισμό Υγείας και στελέχη επιστημονικών οργανισμών από περισσότερες από 10 Ευρωπαϊκές χώρες. Την εκδήλωση θα χαρτερίσουν εκπρόσωποι της πολιτικής ηγεσίας.

Το πρόγραμμα **Mig-HealthCare** - "Strengthen Community Based Care to minimize health inequalities and improve the integration of vulnerable migrants and refugees in to local communities" με επικεφαλής εταίρο το Ινστιτούτο Prolepsis, αποσκοπεί στη μείωση των ανισοτήτων της υγείας μέσω της βελτίωσης των υπηρεσιών σωματικής και ψυχικής υγείας μεταναστών και προσφύγων. **Σκοπός της ημερίδας είναι η ευρεία διάδοση των ερευνητικών ευρημάτων και των εκπαιδευτικών υλικών του προγράμματος και η ευαισθητοποίηση του ευρωπαϊκού κοινού.**

Στο πλαίσιο αυτό θα παρουσιαστούν αφενός τα βασικά ευρήματα πρωτογενούς έρευνας με θέμα την **πρόσβαση των προσφύγων και μεταναστών στις υπηρεσίες υγειονομικής περίθαλψης και την κατάσταση της υγείας τους** σε δέκα ευρωπαϊκές χώρες, και αφετέρου το χρονοδιάγραμμα εκπαιδευτικά εργαλεία για καλύτερη και ασφαλέστερη φροντίδα υγείας, που μπορούν να αξιοποιηθούν από επαγγελματίες υγείας σε όλη την Ευρώπη.

Τα εκπαιδευτικά και ενημερωτικά εργαλεία που θα παρουσιαστούν είναι:

- οδικός χάρτης **Roadmap & Toolbox** που προσφέρει σημαντικές πληροφορίες και εργαλεία σε πολλές γλώσσες για τα βασικά θέματα υγείας μεταναστών/προσφύγων.
- διαδραστικός χάρτης, που αναπτύχθηκε σε συνεργασία με το ευρωπαϊκό πρόγραμμα My-Health, με πληροφορίες για τις υπηρεσίες υγείας και ψυχοκοινωνικής υποστήριξης σε 13 χώρες της Ευρώπης.

Εταίροι του Mig-HealthCare, το οποίο συγχρηματοδοτείται από το Τρίτο Πρόγραμμα Δράσης της ΕΕ στον τομέα της Υγείας (2014-2020), είναι 14 επιστημονικοί φορείς μεταξύ των οποίων πανεπιστήμια, εθνικές αρχές, μη κυβερνητικές οργανώσεις και ερευνητικοί οργανισμοί. Στην Ελλάδα συμμετέχουν εκτός από το Ινστιτούτο Prolepsis, το οποίο συντονίζει το έργο, το Εθνικό και Καποδιστριακό Πανεπιστήμιο Αθηνών, η Περιφέρεια Στερεάς Ελλάδας, η Κεντρική Ένωση Δήμων Ελλάδας και το Εθνικό Κέντρο Επιχειρήσεων Υγείας.

Περισσότερες πληροφορίες για το πρόγραμμα και την ημερίδα:
info@mighealthcare.eu

Sponsored Advertisement in EUObserver Newsletter (50.000 subscribers)

euobserver

If problems viewing, open email in browser or switch to plain text format.

Minimizing health inequalities and strengthening community based care for migrants and refugees: Virtual EU Info Day organized by Prolepsis Institute for the Mig-HealthCare project. [More info here.](#)

ADVERT

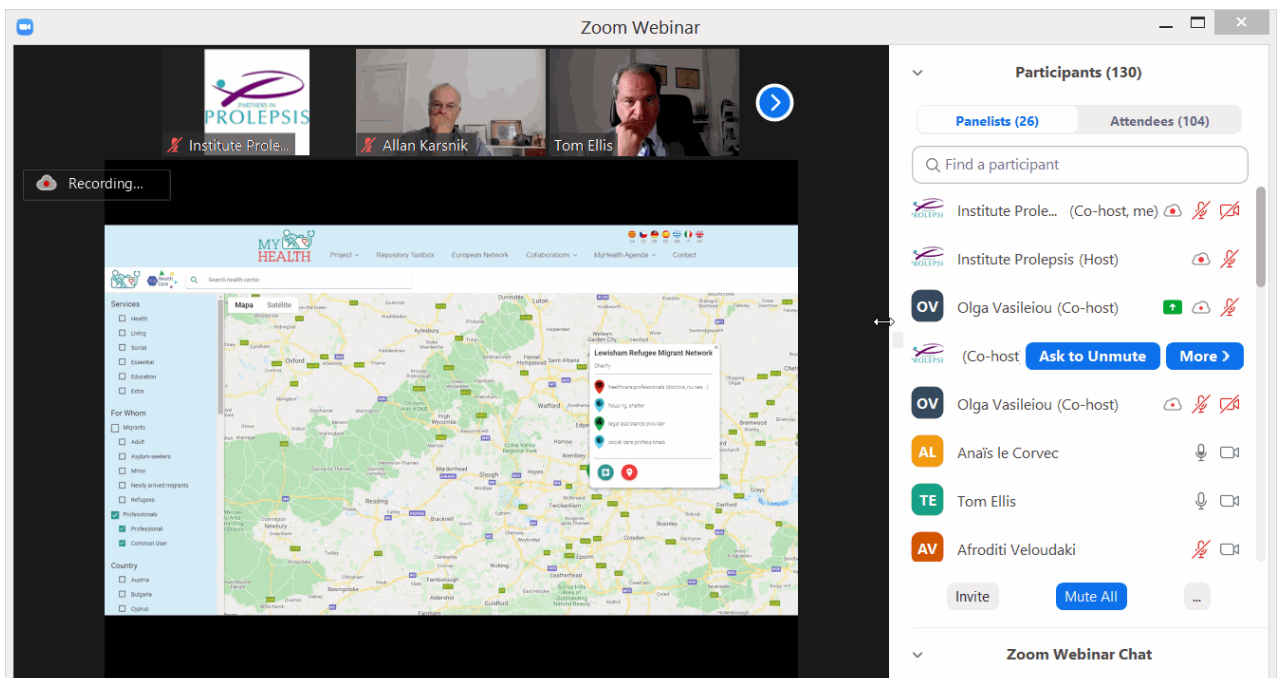
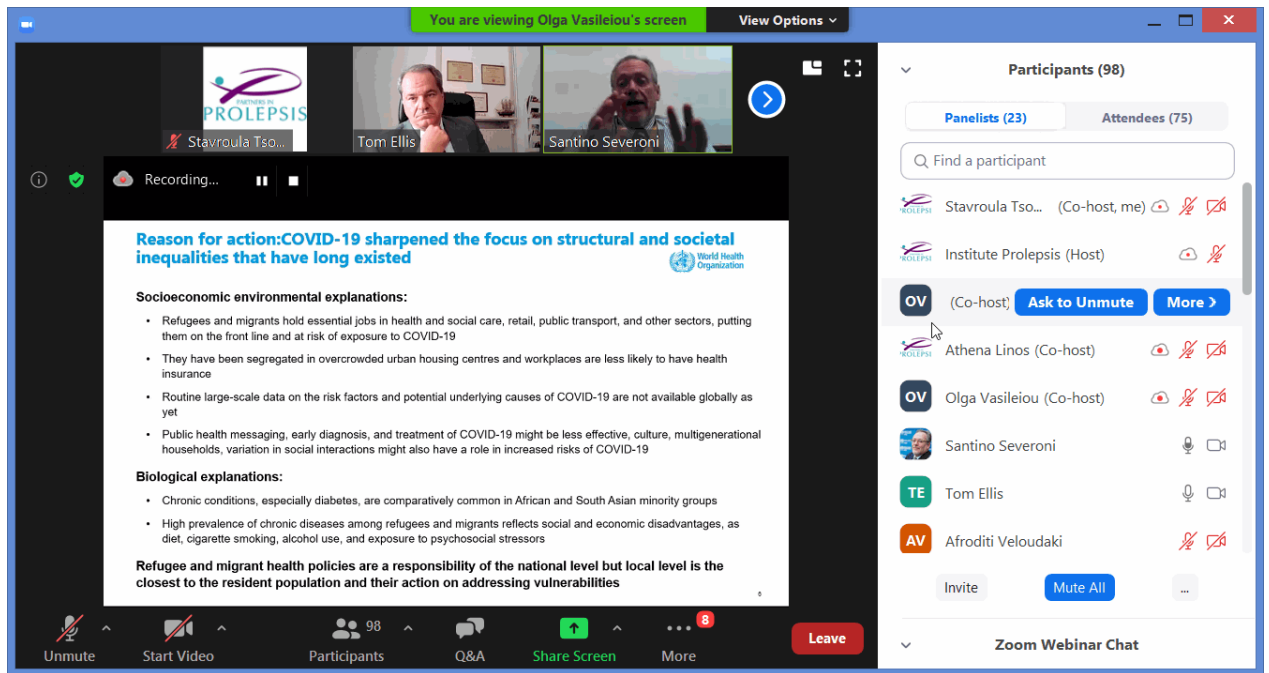
MEP in police protection after Czech PM calls him 'traitor'

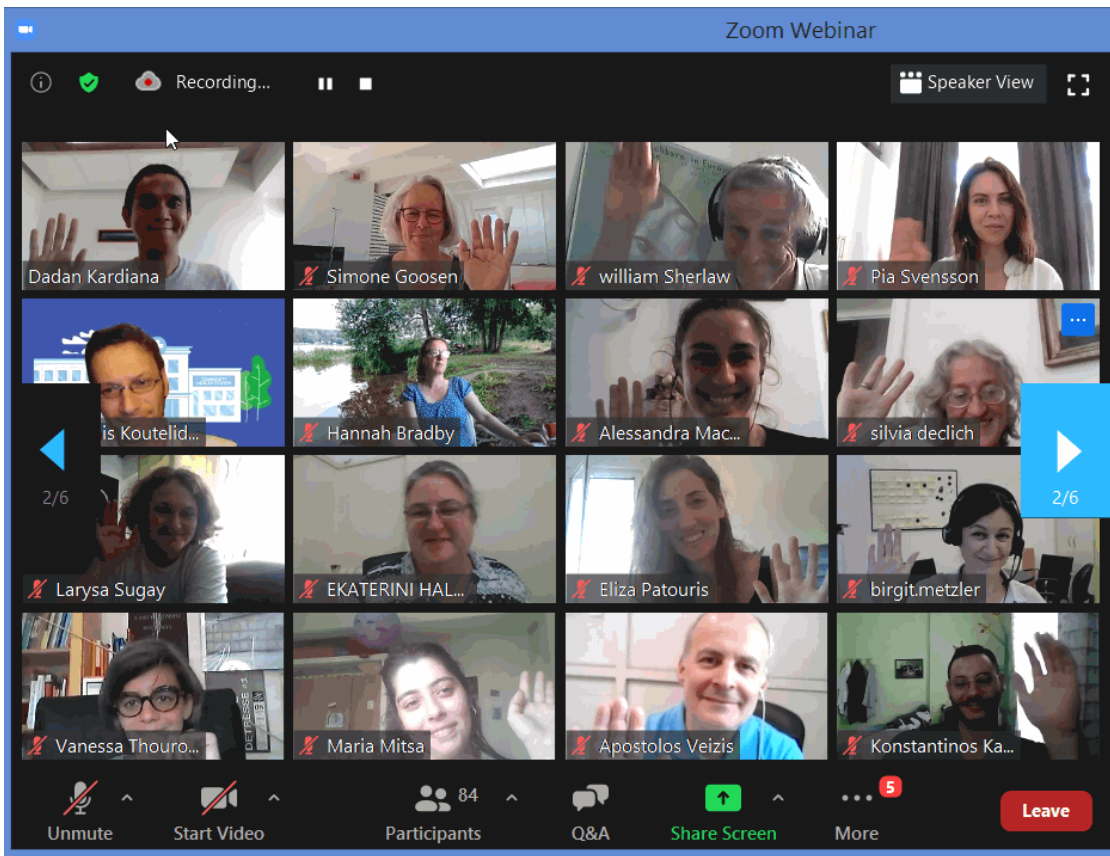
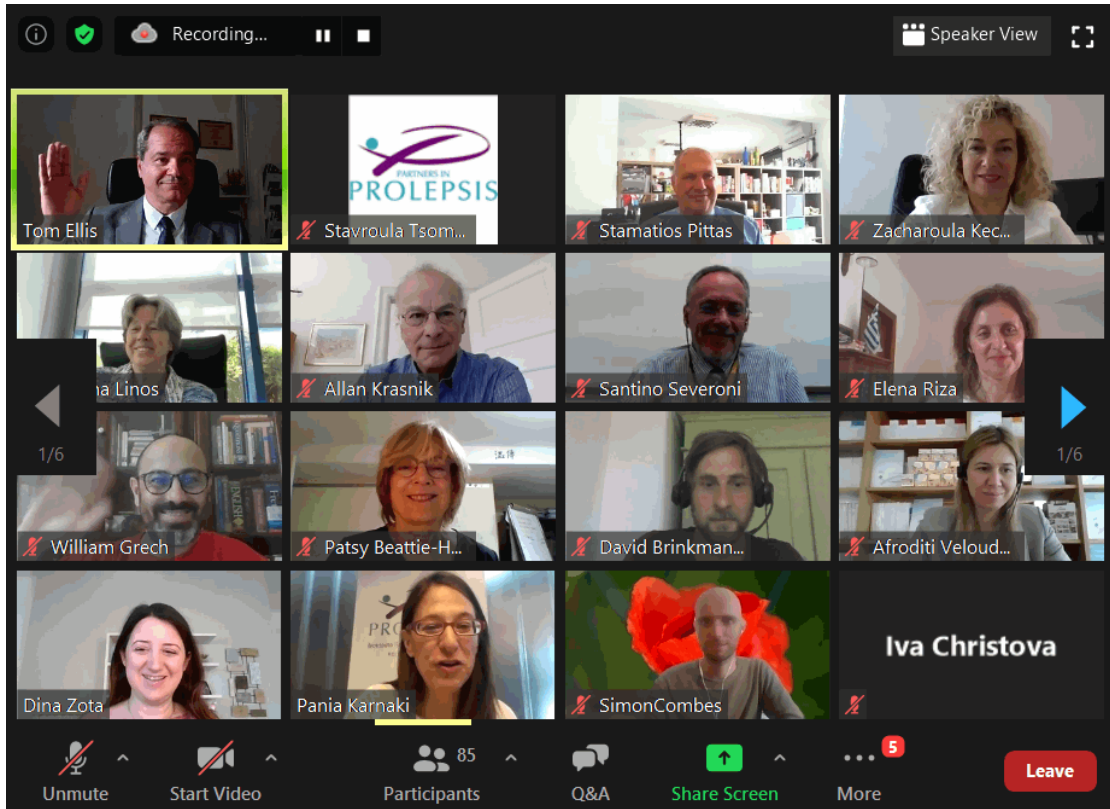
TODAY Three MEPs received numerous death threats in the Czech Republic for asking questions about how EU funds are being spent. One of them had his entire family under police protection after people threatened to murder his four children. [Read on »](#)

France and Turkey fracture Nato on Libya

TODAY Nato is to investigate French allegations that a Turkish warship targeted a French one in a confrontation over the Libya conflict, which has divided allies. [Read on »](#)

ANNEX 3: EU Info Day photos





ANNEX 4: Evaluation questionnaire

Mig-HealthCare Final Virtual EU Info Day

Thursday, 23th June, 2020

Evaluation Questionnaire

Thank you for attending the final Mig-HealthCare EU Info Day. Your feedback is vital to the project. We would greatly appreciate it if you could spend some time to answer the following questions. Thank you in advance for your time!

1. **Country:** _____
2. **Age:** _____
3. **Gender:** Female Male
4. **Profession:**
 - Academic
 - Medical doctor
 - Nurse
 - Social worker
 - Psychologist
 - Health visitor
 - Dietitian – Nutritionist
 - Administrative officer
 - Student
 - Other (please specify): _____
5. **Employer/Organisation:**
 - Hospital
 - Health Center
 - Ministry
 - Municipality
 - University
 - NGO
 - Migrant/Refugee Camp
 - Private practice
 - Other (please specify): _____

Please respond to the following statements by selecting the answer that shows the extent to which you agree or disagree .

(5 = Strongly agree / 4 = Agree / 3 = Neither agree or disagree / 2 = Disagree / 1 = Strongly disagree)

6. The online info-day' s objectives were clearly stated and met

1-2-3-4-5

7. The online info-day was well organized

1-2-3-4-5

8. The online info-day lived up to my expectations

1-2-3-4-5

9. Adequate time was provided for questions and answers 1-2-3-4-5

10. The Mig-HealthCare project outcomes and results that were presented during the info-day are useful to my everyday work

1-2-3-4-5

11. The online info-day increased my knowledge in health care delivery for vulnerable migrants and refugees

1-2-3-4-5

12. What is your opinion about the duration of the online info-day?

Too short

Appropriate

Too long

13. Following this Info-day I would like to receive more information about the Mig-HealthCare project

Yes

No

14. Please provide any **suggestions** or **recommendations** which could be useful for the Mig-HealthCare project.

Thank you!

You can contact Prolepsis Institute at dpo@prolepsis.gr for any information you may require and for accessing, modifying, deleting and/or limiting the processing of your personal data in accordance with the General Data Protection Regulation (GDPR). In any other case, if you are concerned that your personal data has been breached, and Prolepsis Institute hasn't provided a satisfactory answer, you can contact the competent Data Protection Authority